



Message on COVID-19

SouthPoint Equipment and C.L. Benninger Equipment are working hard to be responsible for the protection of our customers, employees and the communities we serve.

We are open for business – Access to our sites will be restricted, but available.

Notices will be posted on all entries to our business, in order to protect both customers and staff.

Sales – We will continue to offer the sale of all products. We ask that our customers abide by the following:

- We will attempt to use as much technology as possible to reduce the need to meet face to face. By maximizing our communication by phone, email and text; we will work to provide you with the best information, quotes, pictures, and documents that will be available.
- If you visit one of our locations, when possible, please schedule an appointment with our sales staff.
- We are setting up “outdoor showrooms” that will allow you to maintain distance while looking at units and doing research. Pricing and specs will be available on all consumer units.
- At all times, we will adhere to the recommendation for avoiding contact and maintaining distances.

Parts – Access to the parts counters are limited, and so we ask that our customers abide by the following:

- We will work to resolve as many needs as possible through phone and email
- We will provide emails of breakdowns needed to determine proper parts
- As available, we will ship parts directly to you
- If you require delivery, we will make delivery available to you at nominal charge
- For parts pick-ups, we will deliver products to your vehicle by calling ahead

Service – We will continue to offer you this service. We also will abide by the following:

- We will work to resolve all scheduling and service needs through the phone and email
- All units entering our shop, whether they are delivered or picked up by our trucks will not enter our shops for a period of 24 hours. They will be sprayed with a disinfectant, and washed down prior to entry.
- Access to our shops are limited to only internal staff

Suppliers – Effective immediately, we ask that no outside suppliers enter our facilities without an appointment, and to conduct only time critical business. As we are working with our customers, we ask that you operate in a similar manner.

Thank you for your support, and we look forward to working with you as we all get through this public health crisis.

Management of C.L. Benninger and SouthPoint Equipment.